

GDPR



ATTENTION | EXPERTISE | COMMITMENT

Ellisphere Personal Data Protection Policy

ellisphere

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1. Foreword

Regulation (EU) 2016/679, known as the General Data Protection Regulation (GDPR), of 27 April 2016, applicable as of 25 May 2018, is the European reference text on personal data protection. It strengthens and harmonizes the protection of individuals at European Union level as regards the processing of their personal data. In addition, this personal data is also subject to the provisions of the French data protection law No. 78-17 of 6 January 1978, as amended.

Ellisphere, the French reference in business intelligence, assists and safeguards its clients' decision-making concerning their business partners, by delivering appropriate decision-making solutions. For this purpose in particular, Ellisphere publishes and posts a database on 8.6 million companies in France, comprising B2B data, some of which may be classed as «personal data» within the meaning of the GDPR, so that Ellisphere has the capacity of controller. Ellisphere is also the controller of its clients' personal data which it processes for the purpose of managing the contractual relationship.

In its capacity as controller, in accordance with the regulations, Ellisphere takes the necessary steps to ensure the protection, confidentiality and security of the personal data it processes in connection with its business, as well as the exercise of the rights of the persons concerned.

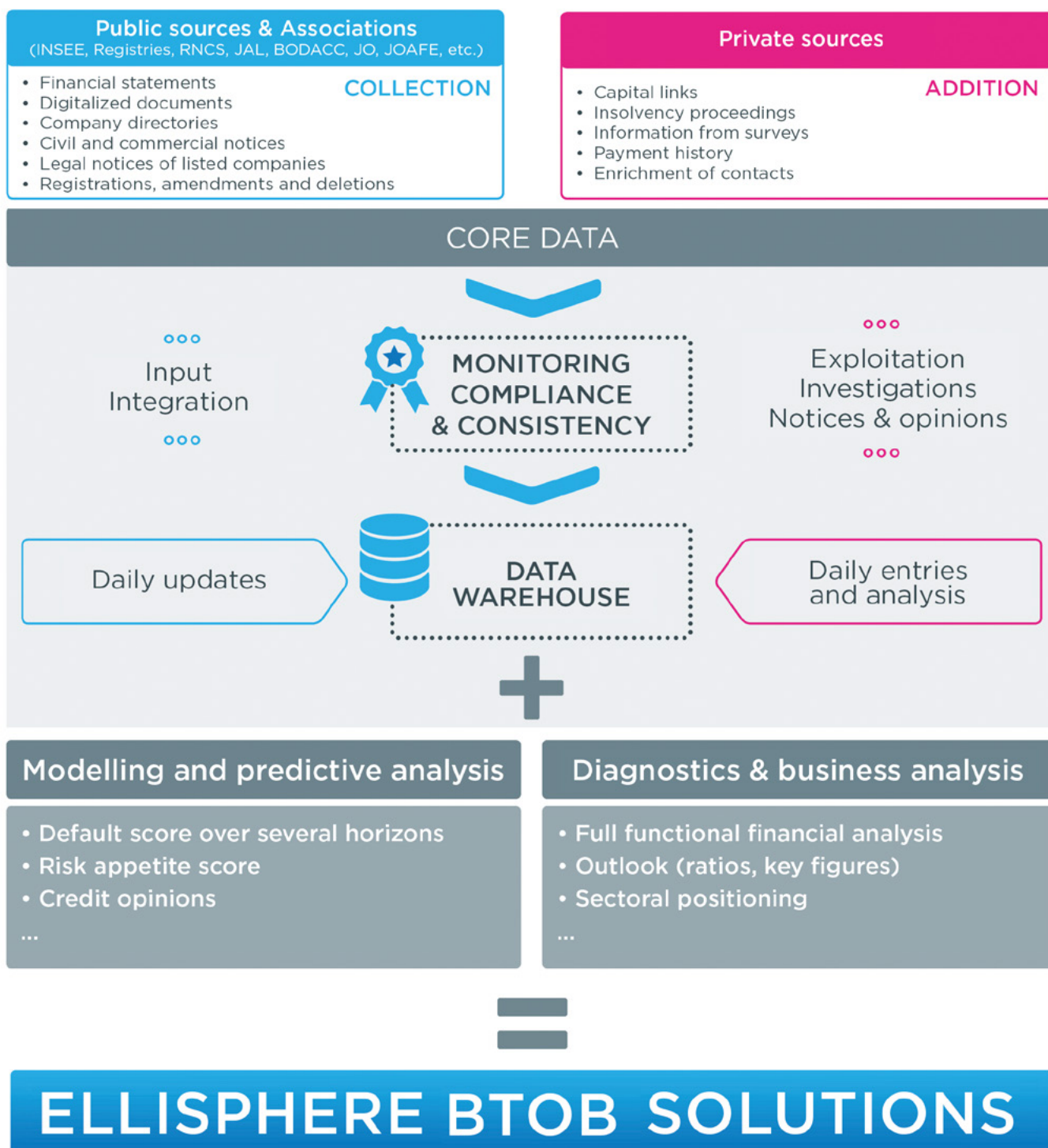
To this end, Ellisphere has appointed a data protection officer (DPO), who will be the go-to person for any matters relating to personal data protection.

The aim of the DGPR policy is to inform those concerned of the commitments made by Ellisphere in respect of the collection, processing and securing of their personal data.

Ellisphere also complies with the «Code of good practice of FIGEC* members on company information».

* French National Federation for Company Information, Debt Management and Civil Investigation

DATA VALUE CHAIN



2. Identity and contact details of the controller and his representative

ELLISPHERE General Manager – 55 place Nelson Mandela 92000 NANTERRE

3. Contact details of the data protection officer

ELLISPHERE DPO - 55 place Nelson Mandela 92000 NANTERRE

E-mail address: dpo@ellisphere.com

4. Scope of application

The commitments undertaken in connection with this policy apply to all personal data processing carried out by Ellisphere both in connection with its business relationship with its clients, prospects, suppliers and partners and in connection with the establishment and updating of its B2B database.

5. Definitions according to the GDPR

Personal Data

Any information relating to an identified or identifiable natural person who can be identified, directly or indirectly, in particular by reference to an identifier such as a surname or forename, a telephone number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

Processing

Any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

Controller

The natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data.

Processor

A natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller.

Profiling

Any form of automated processing of personal data consisting of the use of personal data to evaluate certain personal aspects relating to a natural person, in particular to analyse or predict aspects concerning that natural person's economic situation [...]

6. Categories and sources of processed personal data

Data categories	Data types	Data sources
Data relating to prospects - clients and any natural person filling in an online form	Surnames and forenames	Contractual
	Postal addresses	Contractual
	Registered e-mail addresses	Contractual
	Telephone numbers	Contractual
	Connection Identifier	Contractual
	IP address	Contractual
Data processed in connection with the establishment and updating of the B2B database	Officers (identity, function, contact details)	Public sources
	Operations managers (identity, function, contact details)	Private sources
	Personal affairs (identities, contact details)	Public sources
	Insolvency procedures (identities, functions, contact details)	Public sources
	Capital links and beneficial owners (identities, function, contact details)	Public and private sources
	Legal notices (identities, functions, contact details)	Public sources

7. Purposes and legal basis of personal data processing carried out by Ellisphere

Data categories	Purposes	Legal basis
Personal data relating to prospects - clients and subscribers	Management of subscriptions	Contract/pre-contractual measures
	Management of subscriptions to the Transparency Charter and/or Ellisphere.fr website	Consent
	Monitoring and processing of applications by the customer relations service	Contract/pre-contractual measures
	Information via newsletters	Contract/pre-contractual measures
	Reporting on changes in packages and the new products and services offered by Ellisphere and its partners as applicable	Legitimate interest of Ellisphere
Personal data processed in connection with the establishment and updating of the B2B database	Marketing the «Risk management» package	Legitimate interest of Ellisphere
	Marketing the «Marketing solutions» package	Legitimate interest of Ellisphere
	Marketing the «Compliance» package	Legitimate interest of Ellisphere

8. Legitimate interest pursued by Ellisphere

Ellisphere markets products and services to its clients relating to its «Risk Management», «Marketing Solutions» and «Compliance» packages, requiring it to set up and update its Companies database.

Ellisphere may, in this connection, need to process personal data mainly coming from public sources, where the persons concerned may reasonably expect the data to be the subject of such processing.

The legal basis of the processing is the legitimate interest of Ellisphere in contributing to the sustainable economic development of its clients by enabling them to manage their customer risks and transactions better and so develop their business confidently on a continuous basis, as well as to help its clients comply with certain legal and regulatory obligations.

In accordance with the applicable regulations, Ellisphere strikes a permanent balance between its legitimate interest in carrying out necessary, proportionate processing and the fundamental rights and freedoms of the data subjects.

9. Recipients of the data

In relation to the purposes described in section 7, Ellisphere forwards personal data to some of its service providers – partners – processors and clients. The categories of recipients are as follows:

- For data relating to prospects – clients: associates and, where applicable, service providers and partners on a need to know basis.
- For data in the B2B database: authorized associates, clients and, where applicable, certain service providers.

10. Transfer of data to third countries

Ellisphere may transfer certain personal data to countries outside the European Union. In this case, Ellisphere puts the appropriate safeguards and security measures in place.

11. Retention of data

Data are retained for the time needed to fulfil the purposes for which they were collected.

12. Right of access and right to rectification, erasure, restriction of processing, object and data portability

Any natural persons whose data is processed by Ellisphere have the following rights in respect of the personal data concerning them:

- A right of access
- A right to rectification
- A right to erasure
- A right to restriction of processing
- A right to object
- A right to portability for data provided by the natural person

Depending on circumstances, Ellisphere will not always be legally obliged to respond favourably to requests relating to those rights.

If you wish to exercise these rights, please contact our customer relations service by e-mail at hotline-information@ellisphere.com or by writing to the following address: ELLISPHERE – Customer Relations – Immeuble le Murano – 37 rue sergent Michel Berthet – CS 99063 – 69255 LYON Cedex 09.

13. Right to lodge a complaint with the CNIL (French data protection authority)

Any natural persons whose data are processed by Ellisphere have the right to lodge a complaint with the French data protection authority (CNIL).

14. Scoring of companies

Ellisphere carries out scoring of companies (economic entities), without automated decision-making.

Ellisphere evaluates all economic entities listed in France, awarding them a statistical score presented on a scale of 10 segments. The Ellisphere score is an indicator designed to provide an estimate, in summary form, of an entity's 12-month default risk, here referring to statutory default (winding up or compulsory liquidation). In this regard, Ellisphere is liable to award a score to individual companies and this scoring could be seen as profiling within the meaning of the GDPR.

A presentation of the Ellisphere scoring system can be found on the following link:

https://www.ellisphere.com/uploads/pdf/ScoreEllipro_Ellisphere.pdf

In addition, any entity which has been evaluated may obtain its score and the underlying rationale from Ellisphere by subscribing free of charge to the Transparency Charter:

<https://www.ellisphere.com/charte-transparence/>

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